



# Offline Guide for TW DBQC

Building Confidence, one check at a time



**Taylor**  
**Wimpey**

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## Using Airplane Mode on Sites with Poor Signal

Mobile signal on construction sites can sometimes be weak or unstable.

This can cause the TW DBQC app to load slowly or struggle to upload tasks and photos.

Using Airplane Mode can help the app run more smoothly when working in areas with poor signal.

However, you must load your plot and tasks while you still have signal.

### Step 1 – Sync Your Tasks First (Important)

Before moving into an area with poor signal:

1. the TW DBQC App
2. Log in
3. Select your Site
4. Open the Plot
5. Open the Task list
6. Repeat steps 4 & 5 for all plots you will need to view

This allows the app to download the tasks to your device so you can continue working without signal.



Think of it Like Downloading a Video

If you download a video while you have internet, you can watch it later without signal.

The TW DBQC app works in a similar way.

Once your plot and tasks have loaded, they are stored on your device so you can continue completing checks even in areas with poor signal.

### Step 2 – Turn On Airplane Mode

Once your plot and tasks have loaded:

- iPhone

Swipe down from the top right of the screen

Tap the Airplane icon →

- Android

Swipe down from the top of the screen

Tap Airplane Mode →

Your device will stop searching for signal, allowing the app to work more smoothly.

### Step 3 – Complete Your Checks

You can now:

- Tick off Subtasks
- Add Comments
- Take Photos
- Complete your Task

Your work will be saved on the device and will upload once signal returns.

### Step 4 – Turn Airplane Mode Off to Upload

When you return to an area with signal:

- Turn Airplane Mode OFF
- Open the TW DBQC App
- Allow the app to sync and upload your submissions

This ensures your photos and tasks are submitted correctly.



If signal is poor, Airplane Mode can often work faster than trying to use the app while the device is constantly searching for network coverage.



You must connect to Wi-Fi or mobile data the first time you open the app. This allows it to download your sites and tasks before you work offline.