

Our Partners

SDGs



2021 highlights

- Received a CDP Supplier Engagement score of A for our approach to engaging suppliers on climate change
- Nationwide Supplier Training programme rolled out in 2021
- Donated and fundraised over £999,000 for registered charities (2020: over £668,000).
- Became an accredited Living Wage Employer, as set by the Living Wage Foundation which covers people working for us via subcontractor or supplier service companies
- Updated our scope of operations for subcontractors in 2021 on our expectations for build quality

2022 priorities

- Begin setting improvement targets for categories of suppliers in areas such as embodied carbon and waste as part of our work to prepare for the Future Homes Standard and to reduce our scope 3 carbon footprint
- Work with the Supply Chain Sustainability School (SCSS), an industry collaboration, to help engage our suppliers on sustainability
- Add further requirements on climate change and waste for Group suppliers to comply with via our digital tender system
- Entered in to a new three-year commitment with St Mungo's to support their Construction Skills Programme

Read more in relation to our business model on pages 22 and 23

Read more in relation to our KPIs on pages 26 and 27

Our partnerships are very important to us and we take that responsibility seriously. We strongly believe that the best partnerships are fair and mutually beneficial.

Supply chain

Collaboration brings benefits and the potential for time and cost savings for both Taylor Wimpey and also our suppliers. This includes increasing efficiency by reducing stock items and improving visibility on programming for material demands.

We adopt a collaborative forecasting approach with our supply chain aided by our internal logistics function, Taylor Wimpey Logistics (TWL). In 2021, the industry experienced pressures on the cost and availability of certain materials and a general shortage of drivers for haulage. Whilst challenging, we were able to effectively manage these pressures, aided by our scale and strong partner relationships and agreements and delivered 2021 completions in line with our expectations. Being a national builder allowed us to direct materials between regions to areas of acute shortages during the year. We collaborate with our supplier partners giving them good visibility of our build plans and product requirements, building trust and helping improve security of supply. Over the past several years as part of our Brexit preparations as well as our drive to continuously improve Group operational efficiency, we have worked hard to understand our supply chain, establishing highly detailed 'root to tip' knowledge of our material and component supplies, to help identify early and mitigate potential bottlenecks.

Taylor Wimpey Logistics

We relocated our central logistics hub, TWL to Peterborough last year, improving transport links with our suppliers and the rest of the business. TWL is central to our drive to optimise efficiency in our procurement and materials supply and distribution. TWL provides a central hub for suppliers enabling us to consolidate supplies and provide them in build packs to our sites, on a just in time basis. This improves visibility and site efficiency and has certain practical advantages such as lessening frequency of large vehicles on smaller sites with limited road access. As TWL consolidates supplier deliveries, it provides a buffer against supplier fluctuations and availability challenges and it centrally manages new product implementation alleviating availability gaps. TWL has direct access to site build programmes and scheduling of call-offs which helps us maximise the use of standard house type templates, again improving our efficiency. TWL leverages commercial

relationships as a bulk purchaser and as a single point of delivery. The division also helps us ensure adherence to standard specification through strictly controlled build packs, with safety critical and cost sensitive items also managed by TWL.

Quality and training

During 2021 we rolled out a Nationwide Supplier Training programme focused on on-site training, competency and site-based audit programme for site teams, direct trades and subcontractors. This is delivered by the suppliers' technical representatives supporting 'right first time' build and improving quality and consistency to provide a better higher-quality customer experience.

We updated our scope of operations for subcontractors in 2021, which sets out our expectations for the management and delivery of build quality. Key product suppliers provide training to our Site Managers, Quality Managers and trade subcontractors on the correct installation of their products to ensure a quality build. The training means that teams understand the installation needs of the products they are working with and that these products will work effectively and safely. This is followed by an on-site audit. Subcontractors also attend training sessions run by our quality, site and safety teams, and by the NHBC.

Ethical sourcing

Our Supply Chain Policy explains our supplier standards for safety, quality, ethics, human rights and the environment. Our Supplier Code of Conduct requires suppliers to respect workers' human rights and prohibits all forms of modern slavery. It is embedded into our Framework Agreements with Group suppliers (those managed by our Group procurement team). Group suppliers are required to confirm compliance with our standards via our digital tender system, including in relation to employment standards, modern slavery and the real living wage. Further requirements on climate change and waste will be added during 2022.

In 2021, we asked Group suppliers to complete a questionnaire covering policies, processes and performance on modern slavery, climate change, product embodied carbon, waste, packaging, environmental management systems and governance. The responses will help us identify gaps, establish a baseline and work with suppliers to improve performance. During 2022, we will begin setting improvement targets for categories of suppliers in areas such as embodied carbon and waste as part of our work to prepare for the Future Homes Standard and to reduce our scope 3 carbon footprint. We also work with the Supply Chain Sustainability School (SCSS), an industry collaboration, to help engage our suppliers on sustainability and give them access to training and resources.



St. Mungo's Construction Skills Training Hubs

St Mungo's Construction Skills Programme helps people recovering from homelessness to gain new skills and qualifications. In 2021, we donated £132,000 to support two tutors working in the St Mungo's Construction Skills Training Centres, running training in areas such as painting and decorating, plumbing, lock fitting, tiling, dry lining and bricklaying.

In 2021 we entered in to a new three-year commitment with St Mungo's to support the establishment of a third Construction Skills Programme in their new Recovery College in Leicester.

We're donating £315,000 over three years that will help train around 40 clients per year.



We have been recognised by CDP as a Supplier Engagement Leader and received a Supplier Engagement score of A for our approach to engaging suppliers on climate change.

Subcontractors

With the introduction of the Future Homes Standard and other regulatory and technical changes, the types of skills we need are changing. For example, from 2025 we may need significantly more people qualified to install air source heat pumps but fewer gas engineers.

Small and local suppliers

We work with many small and medium sized (SME) businesses who provide labour, trades and services to our construction sites. Many of our partners are local and family-run businesses and working with them supports the local economy around our sites. We hold regular subcontractor engagement sessions in our regional businesses and offer other support to help local SMEs do business with us.

Real Living Wage

In 2021, we became an accredited Living Wage Employer, meaning that all our directly employed staff and all those working for us via a subcontractor or service company are

paid at least the real living wage, as set by the Living Wage Foundation. This is above the statutory living wage.

Central and local government

We engage with local authorities, parish councils, Homes England, the Greater London Authority (GLA), Department for Levelling Up, Housing and Communities (DLUHC) and other public sector organisations to understand their priorities and share our views. We engage directly and through our membership of industry organisations such as the HBF and the British Property Federation (BPF). Examples of how we engaged with central Government on issues relating to planning and sustainability in 2021 are included in our Sustainability Supplement.

Local planning authorities

We aim to work constructively with planning authorities to agree the details of our planning obligations for each development, including affordable housing, local infrastructure, and facilities. We use the results of our community engagement to help us develop planning proposals that are financially viable and meet local needs. Each planning application integrates a clear development plan, enabling planning

authorities to monitor progress. Once planning permission is granted, our technical teams monitor compliance with planning agreements and obligations. We also track build rates to make sure that each scheme is being managed efficiently and new homes are delivered on time. This is overseen by the Managing Director in each regional business. As at 31 December 2021, we were building on or due to start in the first quarter of 2022 on 97% of sites with implementable planning.

Charity partnerships

We focus on three priorities that are connected to our business: aspiration and education in disadvantaged areas, tackling homelessness and local projects that have a direct link to our regional businesses and developments. During 2021, we continued our partnership with our national charities as well as local charity partners across the UK albeit meetings were held virtually this year. Our six national charities are the Youth Adventure Trust, End Youth Homelessness, Crisis, CRASH, St Mungo's and Foundations Independent Living Trust. In 2021 colleagues raised £103,000 through the Taylor Wimpey Challenge and our graduates entered the Prince's Trust 'Million Makers' challenge to raise money to support vulnerable young people. In total, during 2021, we donated and fundraised c.£1 million for registered charities (2020: over £668k).