**IT Support Technician**

We are looking for a IT Support Technician who will be responsible for looking after network, hardware and setting up and training new employees in relevant technology.

To be the primary point of contact for IT Support to all Head Office users, providing assistance for all IT related issues and requests, resolving where possible and where necessary liaising with 3rd Parties to achieve resolution.

You will also provide support to end users across the business in response to requests & incidents raised. Also, implement application enhancements or configuration changes, following the release management & change control procedures. And maintain housekeeping processes that deliver smooth running applications, minimising downtime.

This is a vital role in a fast changing environment, therefore we expect you to display a strong customer focus approach and general IT.

**The Role:**

* Manage network accounts and IT assets
* Manage IT Hardware onsite including PCs, Printers, Phones, Mobiles, Whiteboards, Meeting Room systems, Network
* Support Senior Executive's IT onsite and offsite, including home visits.
* IT Support at company events
* Setup, Induct & Train new employees
* Co-ordinate relevant Head Office IT projects and relevant group wide projects
* Be an advocate for IT
* Act as a backup for Central London and other nearby based Business Units, providing assistance for all IT related issues and requests, resolving where possible and liaising with 3rd Parties to achieve resolution where necessary

**The Person:**

* Good Technical ability in IT, including Windows 7/10, Office 365/2016
* Good troubleshooting and problem determination skills
* Proactive, self-managed, enthusiastic, personable, flexible
* Good verbal communication, ability to interact with all levels of management
* Ability to learn new technologies and software and be able to train others
* Excellent stakeholder management
* Wider awareness of technologies
* Full driving license

**In order to be successful in this role you must be able to prove eligibility to work in the UK.**

**The Company:**

Taylor Wimpey is a FTSE 100 business and one of the largest residential developers in the UK, building new homes and communities across England, Scotland and Wales.

Our vision is to become the UK’s leading residential developer for creating value and delivering quality. We build over 10,000 homes each year, from one-bedroom apartments to six-bedroom houses all across the country.

Our people are passionate about the house building industry and about our customers. Culturally we pride ourselves in having a diverse work force with an opportunity to grow a career in a variety of environments. We look to develop our people in the skills and areas they are most interested in so if you are looking to join a thriving company going through an exciting period then please get in touch.

Internal applicants – please advise your Line Manager if applying for this role.