**Production Director**

At Taylor Wimpey we are passionate about building new homes and communities with a focus on sustainability. We are currently looking for a confident, motivated and accomplished Production Director to lead and inspire the Production Team within Taylor Wimpey.

We seek an experienced individual, who is a dynamic and motivated leader with entrepreneurial skills. You will be capable to guide your team to achieve high standards of production quality, to budget, ensuring health and safety standards are maintained at all times.

The successful candidate will have a drive for continuous improvement in a customer centric agenda. You will challenge the status quo and proactively identify operational enhancements that make sure we are the home builder of choice for our customers.

As an energetic leader you will build sustainable performance in the Production Team by raising the bar in people capability and ensuring the quality of talent within the Team. In short, you will support and grow your people to be the very best they can be.

**The Role:**

**Health and Safety**

* Ensure a rigorous Health & Safety plan is fully developed prior to any site start, for the entire development process from pre-start through to site completion, across the Region.
* Ensure that the Taylor Wimpey Health and Safety Procedures Manual is complied with at all times and that any policy revisions are communicated to site management so their work practices are amended accordingly.
* Carry out the role of Safety Co-ordinator within the region ensuring that all statutory requirements are met.
* Interview consultants, sub-contractors and suppliers to ensure they are competent prior to commencing work for Taylor Wimpey.
* Liaise with Taylor Wimpey safety consultants and TW Director of Health, Safety and Environment, to ensure that monthly safety inspection reports are actioned.
* Undertake periodic safety inspection with site mangers during site visits.

**Customer Service**

* Embed and drive a customer focused culture by driving sustainable improvements and sharing best practises as a consequence of customer feedback and insight.
* Drive a continuous improvement culture which improves the customer experience and responds to consumer trends locally.
* Manage customer complaints and disputes to ensure they are addressed in a timely and appropriate manner.

**Pre-Production**

* Carry out technical feasibility review of site prior to Land Purchase Exercise.
* Appraise the project buildability in conjunction with the Development Department and produce a construction programme.
* Attend pre planning, pre tender and pre start meetings to ensure all necessary construction issues are addressed prior to commencement on site.
* Production Process
* Lead the Production Team to achieve the agreed build programmes.
* Monitor and drive weekly progress and liaise with other department heads to resolve any delays or issues identified.
* Ensure that a culture exists within the site construction team that guarantees the required quality of the build process is achieved.
* Liaise weekly with the sales team to review sales and production progress on a site by site basis, driving performance improvement to ensure deadlines met.
* Undertake regular visits to site to review progress and adherence to company and HSE procedures.
* Review sub contract and materials supplier performance, reporting continual problems and defects to the technical department.
* Lead the completion of developments including ensuring all roads, sewers and public open space adoptions are carried out in a timely manner.

**Customer Services**

* Deliver outstanding customer service in a customer centric way throughout all production functions
* Review, discuss and take action to improve customer satisfaction.
* Operate as part of the Business Unit Senior Management team, advising on best practice from a customer perspective throughout the build process from pre-start to successful home ownership

**The Person:**

* Extensive previous production knowledge
* Management of people (staff, sub-contractors and suppliers)
* NVQ Residential Construction Senior Site Management L7 - Preferred
* Entrepreneurial skills, breadth of view beyond traditional approaches
* Strong networker, totally committed to community involvement
* High standard of financial literacy & analytical skills
* Considerable drive and energy
* High level of service delivery in a customer centric environment

**In order to be successful in this role you must be able to prove eligibility to work in the UK.**

**The Company:**

Taylor Wimpey is a FTSE 100 business and one of the largest residential developers in the UK, building new homes and communities across England, Scotland and Wales.

Our vision is to become the UK’s leading residential developer for creating value and delivering quality. We build over 10,000 homes each year, from one-bedroom apartments to six-bedroom houses all across the country.

Our people are passionate about the house building industry and about our customers. Culturally we pride ourselves in having a diverse work force with an opportunity to grow a career in a variety of environments. We look to develop our people in the skills and areas they are most interested in so if you are looking to join a thriving company going through an exciting period then please get in touch.